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## ARNOLD & PORTER

555 TWELFTH STREET, N.W. WASHINGTON, D.C. 20004-1202

> (202) 942-5000 FACSIMILE: (202) 942-5999

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August 1, 1996

FEDERAL COMMUNICATIONS COMMUSSION

OFFICE OF SECRETARY

BY HAND

PATRICK J. GRANT (202) 942-6060

> William F. Caton Acting Secretary Federal Communications Commission 1919 M Street, N.W. Room 222 Washington, D.C. 20554

> > Re: FCC Docket No. 94-102; Ex Parte Material

Dear Mr. Caton:

Please find enclosed for filing in the abovereferenced docket, two copies of a letter from Telident, Inc. to President Clinton regarding matters at issue in this docket, copies of which have been provided to the Chairman and Commissioners.

Sincerely yours,

Patrick J. Grant

**Enclosures** 



July 26, 1996

EX PARTE OR LATE FILED

The Honorable William J. Clinton
President of the United States of America
The White House
1600 Pennsylvania Avenue
Washington, D.C. 20500

AUG 1 1996
FEDERAL COMPANICATIONS COMMISSION
OFFICE OF SECRETARY

Dear Mr. President:

Please let me add to the many people congratulating you for recent comments in your California speech regarding the critical state of our nation's over-burdened 9-1-1 system. As you acknowledged with your remarks, 9-1-1 calling has become an integral fabric of our culture in the reporting of emergencies, and has developed an expectation that when anyone dials 9-1-1, a life-saving response is moments away, and the emergency response crew knows the exact location.

I applaud your efforts to reduce the non-emergency 9-1-1 calls. You have certainly taken a step in the right direction, but you can easily take the next critical step as well. Mr. President you can easily protect the lives of 40 million Americans by using the same resources you called upon in California; the FCC and the Attorney General's office.

Every day, 40,000,000 Americans go to work, school, colleges and universities, public buildings, government office buildings, shopping malls and major public areas, not knowing that their call to 9-1-1 could potentially be misdirected due to a DEADLY GLITCH in the 9-1-1 system. This deadly glitch is created by the incompatibility of business telephone systems with the 9-1-1 network. And every emergency call from those locations places someone's life in needless danger.

Before the break-up of AT&T, the 9-1-1 network was designed to pinpoint the exact location of the caller, and in a residential setting the 911 system works extremely well. However, the ability to pinpoint the caller from a private business telephone system is lost, thereby creating a potentially deadly situation with the response being misdirected, or emergency responders taking an inordinately long period of time to search a large building to find the caller.

The deadly glitch created by our nation's business telephone system adds nearly 8 million confusing calls each year to the overburdened 9-1-1 emergency centers that you are now trying to unburden. Your efforts to improve the 911 network are commendable, and the solution to the business telephone compatibility issue is the next critical step in achieving your objective.

The Federal Communications Commission can take that critical step for all of us with the simple stroke of a pen. The FCC has under consideration pending rule making that would mandate the compatibility of business telephone systems with the 911 network. The FCC has been studying this issue for almost two years and is poised to act, yet has recently told our Minnesota congressional members that it has been unable to move forward with these rules due to the implementation of the Telecommunications Act of 1996. The FCC Docket 94-102 clearly identifies the problem and also identifies solutions that are available today to relieve some of the burden on the 911 network, that you desire.

Recently, the honorable Sen. Paul Wellstone, Rep. Martin Sabo and Attorney General Hubert H. Humphrey III, have all engaged in various forms of dialogue and fact finding at the FCC in connection with this issue and with my Minnesota based telecommunications company, Telident, Inc. My company is dedicated to fixing this deadly glitch in our nations 9-1-1 system, as I am sure you are as well.

We would be honored to provide your office and staff with any information or resources that could prove helpful to you in pursuing this matter. We have worked closely with the FCC during the past few years as they have addressed this issue, and I'm certain they stand poised to solve this crisis.

Again, we congratulate you for helping our nation focus on the critical state of our 9-1-1 system. Please take the next step as well, Mr. President. 40 Million lives depend on your swift actions. We stand ready to help in any capacity.

Sincerely,

Michael J. Miller President/CEO

TELIDENT, INC.

cc: United States Senator Rod Grams

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United States Senator Paul Wellstone

Congressman Martin Olav Sabo

Commissioner Reed E. Hundt, Chairman of the Federal Communications Commission

Commissioner Susan Ness, Federal Communications Commission

Commissioner James H. Quello, Federal Communications Commission

Commissioner Rachelle B. Chong, Federal Communications Commission

Hubert H. Humphrey III, Minnesota Attorney General